

Group Contents Insurance Policy

Certificate of Insurance

Policyholder: IQ Student Accommodation

Policy number: HH1823

Period of insurance: 1st September 2023 to 31st August 2024



This certificate of insurance must be read in conjunction with the Group Contents Insurance Policy wording.

The policy wording contains full details of what is and is not covered along with the general conditions and exclusions that apply to this policy.

What's covered

Cover sections 1, 2, 5 and 9 apply to your policy.

Your items are covered against damage caused by perils including fire, flood, theft and escape of water up to the following amounts:

Cover Section 1 Contents and tenant's liability	Sum insured
Total contents cover	£10,000
Disabled students contents cover	£11,000
Single article limit (unless outlined separately)	£1,250
Total computer equipment (e.g. desktop computers, monitors)	£3,000
Audio/visual entertainment equipment (e.g. DVD & video players, computer consoles, hard drives and other data carrying media)	£1,000
Photographic equipment	£1,000
Valuables including jewellery & watches (evidence of value required for items of jewellery over £600)	£1,000
Musical instruments	£1,000
CDs, DVDs, video and audio cassettes, records, cartridges and computer games	£600
Computer accessories	£150
Damage caused by an emotional support animal	£1,000
Contact lenses (maximum of two claims in any period of insurance)	£150
Sports equipment	£1,000
Clothing (single article limit)	£350
Emergency accommodation	£350
Emergency clothing	£200
Accidental loss of contents	£250

Cover Section 1 Additional benefits

Contents temporarily away from the term time address (following forcible and violent entry)	£500
Theft of contents whilst in transit at the beginning or end of term	£500 per bag
Money	£50
Credit/debit card (maximum payable in the period of insurance)	£500
Frozen and chilled food (maximum payable in the period of insurance)	£75
Replacement locks and keys (maximum payable in the period of insurance)	£350

(Additional benefits on next page)

How to make a claim:

To make a claim download the My Endsleigh App at www.my.endsleigh.co.uk/signup or submit a claims form at **Zurich Insurance - Property Claims Portal - Home**
You can talk to us about a claim on **0800 923 4042**.

Cover Section 1 Additional benefits		Sum insured
Designated halls of residence utility and communal areas	Theft following forcible and violent entry	£1,000
	Theft without forcible and violent entry	£250
	Loss or damage resulting from fire or flood	£500
	Clothing damage by faulty laundry equipment	£300
Rented household goods (maximum payable in the period of insurance)		£1,250
Tenant's liability (maximum payable in the period of insurance)		£5,000
College and University property on loan		£500
College and University library books		£250
Liability for public service equipment		£150
Personal liability		£1,000,000
Mobile phone (theft following forcible and violent entry)		£1,000
Accidental death or permanent total disablement of parent or guardian		£5,000
Permanent total disablement caused by fire or as a result of violence		up to £50,000
Permanent total disablement as a result of accidental bodily injury		up to £10,000

Cover Section 2 Portable computer equipment in the term time address

Portable computer equipment	£3,000
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Cover Section 5 Accidental damage to contents in the term time address

Contents	£10,000
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Cover Section 6 Accidental damage to portable computer equipment in the term time address

Portable computer equipment	£3,000
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Cover Section 9 Theft of bicycles from the term time address or from university or college

Bicycles

£500

The policy excess is the amount you will have to pay for each claim

Excesses

Contents	£25
Bicycles	£25
Portable computer equipment	£50
Money and credit cards	£25
Frozen food	£10
Liabilities and Personal accident benefits	£25

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What's covered

The following endorsements apply to your policy.

Endorsement 1 Accidental loss of contents

What is covered

We will pay up to the amount shown on the **certificate of insurance** following **accidental loss** of the **insured person's contents** where the **student accommodation provider** accepts liability.

What is not covered

We will not pay for:

- i. Any costs where the **student accommodation provider** has not accepted liability.
- ii. We will deduct the **excess** shown on **your certificate of insurance** in respect of each claim.
- iii. We will not pay more in total than the **sum insured** on your **certificate of insurance**.

Definitions

Accidental Loss

Unintentional misplacement of an item or items from the **term time address** or secure parcel storage designated by the **student accommodation provider**, meaning that the **insured person** is permanently deprived of its or their use.

Endorsement 2 Emergency accommodation and clothing

What is covered

We will pay up to the amount shown on the **certificate of insurance** if the **term time address** becomes uninhabitable following loss or damage by fire, flood, theft or attempted theft.

There is no **excess** for this cover.

What is not covered

We will not pay for:

- i. Any costs the **insured person** or **student accommodation provider** agrees to pay without **our** written permission..
- ii. Any costs encountered where there were other insurances in place to cover this loss.

How to make a claim:

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You can talk to us about a claim on **0800 923 4042**.

What's not covered

The following cover sections do not apply to your policy.

Cover Section 3 Contents outside the term time address

No cover

£0

Cover Section 4 Portable computer equipment in college and university buildings

No cover

£0

Cover Section 7 Accidental damage to portable computer equipment in the term time address and college or university buildings

No cover

£0

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