

ONSITE TEAM

Our onsite team is always happy to help. Check out who you can expect to find at iQ.

OPERATIONS MANAGER

Available Monday to Friday

I'm here to

- Walk around site and check things are all in order
- Listen to feedback and support the site team to deliver an excellent service
- Ensure our residents have a safe and secure stay with iQ



ASSISTANT MANAGER

Available Monday to Friday

I'm here to

- Support the day-to-day running of the building and service to our residents
- Organise social events and work with our security and other service partners

CUSTOMER SERVICE ASSISTANT

Available Monday to Friday

I'm here to

- Be your go to person for any issues during your time with us
- Process parcels and deliveries with super speed
- Provide treats and host events to make your stay a social one



MAINTENANCE TECHNICIAN

Available Monday to Friday

I'm here to

- Conduct essential health and safety building checks (you'll see me popping in and out of flats)
- Fix any issues and carry out repairs within your accommodation
- Support contractors with other works around the building



HOUSEKEEPER

Available Monday to Friday

I'm here to

- Keep all things sparkling in the common areas
- Clean empty rooms throughout the year, so you might see me popping into flats from time to time



SECURITY PARTNERS

Available weekdays throughout nights, and all weekend

I'm here to

- Carry on the good work of the iQ site team
- Be your first response if you need anything out of hours